

Nortridge Software

My 2-year journey

WHERE WE WERE

Inrequent product releases



Single code branch inhibited parallel development



2016

Quality suffered due to patch releases



Unbalanced team structure



2016-2018

what changes were made

Delivery



Improved development and release process and tooling to allow faster delivery of features

Quality



Improved product quality by enforcing 2-phase testing

Cost



Reduced operations and testing costs by leveraging automation

People



Doubled team size while maintaining ZERO attrition

Current State

2018



Improved Efficiency

Improved product rollouts 4-fold by improving development, QA and DevOps process and tooling



Fast Response

Improved branching strategy allows parallel development and fast response to client needs



New Product Launches

Proper team structure allowed rapid enhancements to existing products and launching entirely new products



Customer Satisfaction

Increased customer satisfaction led to strong referrals for new clients

My Teams

Core Development



Focus on developing core product features

API Development



Launch new scalable API platform

Quality Assurance



Manage risk to organization and our clients

DevOps



Build and Release Operations (On-prem + AWS)

Reports Development



Develop standard and custom reports to support clients' business needs

Client Relations



Expedite resolutions for clients